

Student Success by Design

A photograph of a woman with dark hair tied back, wearing a grey hoodie, smiling warmly. She is holding a young child with dark hair in a purple jacket. The background is a blurred outdoor setting with a building.

Holistic Student Supports Services

Addressing the academic and personal support needs of students is key to ensuring they have what they need to thrive and achieve their educational and career goals.

HSS is not a program: it is a way of applying student-centric design to college operations to design the experience you want your students to have! ATD HSS services help your college:

- ▶ Understand current challenges and opportunities for improving student supports
- ▶ Envision the ideal student experience
- ▶ Develop a prioritized action plan to address core issues
- ▶ Improve operational workflows and internal communication
- ▶ Deepen your college's understanding of equity and equity-based, student-centered design
- ▶ Conduct student-focused research strategies
- ▶ Create the structure and culture to support continuous improvement centered on the students you serve



Achieving
the Dream™

Options for Holistic Student Supports Services

Our signature three-year coaching engagement helps colleges achieve sustainable, institution-wide results.

Throughout this engagement, we partner with you to plan, implement and assess a student-centered support model.

Our ATD Holistic Student Supports Redesign Team provides your college with:

- ▶ A dedicated coach matched to your needs and access to subject-matter experts to assist with specific topics
- ▶ A comprehensive opportunity assessment with detailed analysis of opportunities for improvement and actionable solutions in Year 1
- ▶ An onsite one-day professional development institute (e.g., equity insti-

tute, change leadership institute) and half-day follow up strategy debrief presented by your HSS coach and a subject-matter expert in Years 2 & 3

- ▶ Two additional onsite coaching visits per year tailored to your institution's needs and delivered by your HSS coach and a subject-matter expert to support planning and implementation
- ▶ 10 hours of virtual coaching support per year from your ATD Holistic Student Supports coach, including strategic consultation, action plan check-ins, and professional development webinars
- ▶ One comprehensive site visit feedback report per onsite engagement
- ▶ Access to actionable reports, templates, tools, college examples, and peer learning community

For institutions that choose not to participate in ATD's signature coaching engagement model, options include:

- ▶ Holistic Student Supports Redesign onsite opportunity assessment
- ▶ Holistic Student Supports Redesign professional development workshop

Scan this code to find out more about how Achieving the Dream's Holistic Student Supports can benefit you.



We welcome an opportunity to discuss your goals and help you determine if a Holistic Student Supports Redesign is right for your institution. Visit achievingthedream.org/resource/17502/holistic-student-supports-redesign-a-toolkit or contact us today at hss@achievingthedream.org for a free consultation to get started.



Achieving the Dream™

Since 2004, Achieving the Dream has helped hundreds of colleges and millions of students achieve their goals of success. Informed by research and more than 15 years of practice with institutions of varying demographics, sizes, and contexts, ATD has helped colleges:

- Enable institution-wide systems and culture change
- Envision the ideal student experience
- Prioritize the barriers to student success
- Share evidence-based strategies for change
- Anticipate necessary changes in college structures and processes
- Plan how to engage stakeholders in making the case for change
- Beta-test strategies for improvement
- Track implementation progress and impact of change initiatives

